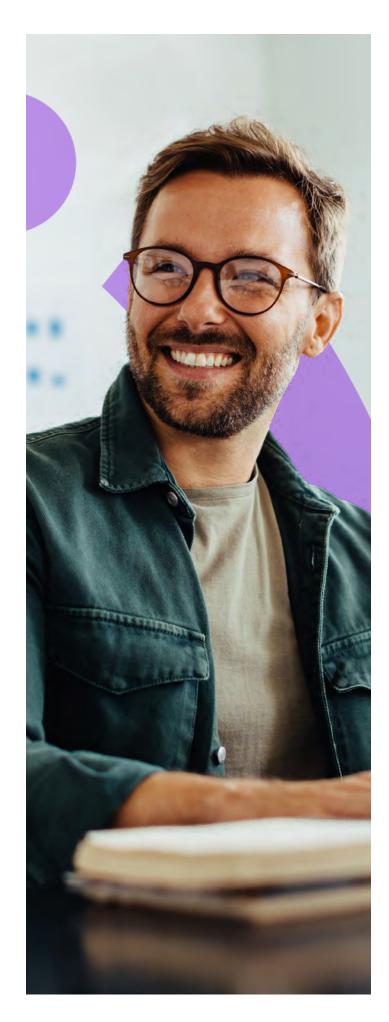
Sirva

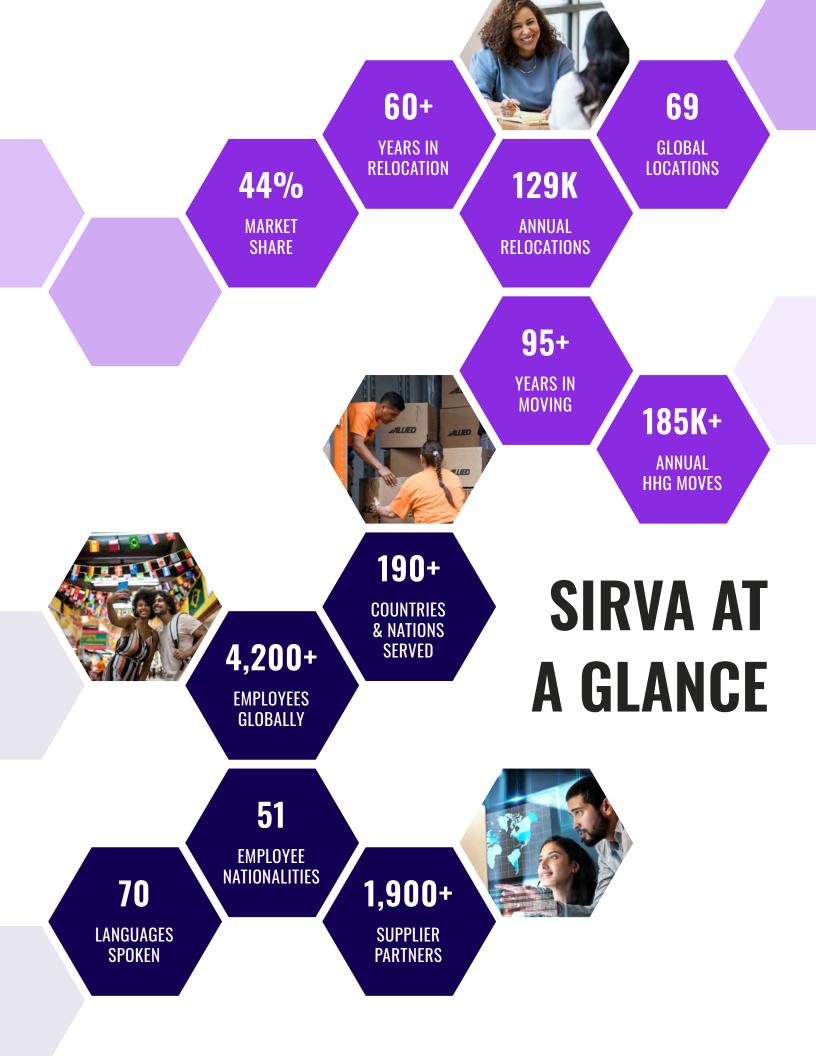
YOUR FULL-SERVICE MOBILITY SOLUTION

Ċ

MEET SIRVA We're here To serve you

Sirva is the leader in the mobility industry and the only globally integrated mobility service solutions company. Our worldwide team of mobility experts offers the most comprehensive portfolio of value-added services and technology solutions to HR and Mobility leaders and mobile employees. Our people are skilled at helping guide employees through the relocation process to ensure a seamless experience, providing the perfect blend of self-service and personalized support. Whether relocating a key executive for the first time or an entire team of engineers overseas, Sirva enables you to fully outsource your program or design a customized solution.





AN INSPIRED Approach To service

As the world of work continues to evolve, organizations are exploring new ways to meet today's growing business demands. We identified four defining elements of service that were most important to our customers, and we use these elements as core values that guide every action we take.

Our dedication to global mobility and talent management is underpinned by our collective desire to deliver an exceptional move experience, from start to finish. We're passionate about what we do and deliberate in how we do it.

Smart. Helpful. Human. Responsible.



SMART

Technology and data are at the forefront of every move. Before we react, we check the research.



HELPFUL

Everything we do is done with the intent of solving a problem, being supportive, or simply showing that we care.

HUMAN

We embrace the uniqueness and diversity of people, experiences, and perspectives, acting with courage, honesty, and integrity.

RESPONSIBLE

Our goal is to serve as a positive change agent in society and proactively contribute to the sustainability of our planet.



FLEXIBLE SOLUTIONS FOR YOUR UNIQUE NEEDS

Sirva offers comprehensive, flexible service options so you can design the exact program that is right for you.

CUSTOMER SUPPORT

- Advisory Services
- Policy Services
- Program
 Benchmarking &
 Development
- Transition & Implementation
- Cost Analysis & Projection
- Candidate Assessment
- Group Move Management
- Compensation & Payroll Administration
- Client Finance Services
- Education Seminars
- Vendor Management
- Reporting & Analytics
- Satisfaction Surveys

ORIGIN SUPPORT

- Pre-Decision Counseling
- Policy Counseling
- Home Marketing
 Management
- Cost Plus Home Sale
- RiskGuard[®] Fixed Fee Home Sale Solutions
- Closing Services
- Lump Sum Administration
- Lease Cancellation
- Intercultural Training
- Visa & Immigration Services
- Property Management
- EVIP Services

DESTINATION SUPPORT

- Area Orientation
- Home Finding
- Rental Assistance
- Temporary Accommodations
- Mortgage Services
- Security Deposit Advancement
- Household Goods Moving & Storage
- Education
 Consultancy
- Language Training
- Spouse / Partner Assistance
- Settling-In Services
- Pet Transportation
- SMARTBOX®

ONGOING SUPPORT

- Compensation & Payroll Administration
- Ongoing Expense Management
- Property Management
- U.S. Temporary Domestic Assignment Management
- U.S. Domestic Long-Term Assignment Management
- Tenancy Management
- Intercultural Training
- Visa & Immigration Services
- Partner / Family Support
- Repatriation & Reassignment
- Intern Management Program

TripWise[™]

EVERYWHERE YOU NEED US TO BE

An expanded footprint and fully-integrated service channels make us even more local, knowledgeable, and able to expertly deliver the solutions you and your relocating employees expect.



THE AMERICAS

1,980+ Employees 600+ Household Goods Agents **16** Locations in: Brazil Canada United States of America

EUROPE, MIDDLE EAST & AFRICA (EMEA)

860+ Employees 150+ Household Goods Agents

22 Locations in:

Belgium Czech Republic Denmark France Germany Luxembourg

The Netherlands Norwav Poland Switzerland United Arab Emirates United Kingdom

ASIA-PACIFIC (APAC)

1,380+ Employees 90+ Household Goods Agents **31** Locations in:

Australia China Hong Kong India Japan

Malaysia New Zealand Phillipines Singapore



SETTING THE STANDARD

Sirva's scope of services is unmatched in the mobility industry. Our vast resources, on-the-ground presence, and extensive partner network spans six continents, allowing us to offer you truly strategic solutions and customized service options. We are the only company to integrate globally delivered services for relocation, moving, mortgage and more, along with internal expertise in cultural training, immigration, and destination support.

EXCEPTIONAL CUSTOMER EXPERIENCE

Our delivery model is comprised of dedicated consultants, 24/7 global support, and omnichannel access, allowing consultants to focus on meaningful interactions.

GLOBAL REACH

Sirva's worldwide presence offers regional knowledge, expertise, and operational resources in high-growth markets, ensuring compliance and control in difficult-to-navigate locations.

COST OPTIMIZATION

Sirva offers innovative cost optimization solutions including RiskGuard®, the industry's only fixed fee U.S. home sale program, which simplifies budgeting, eliminates home inventory, and avoids home sale management.

FINANCIAL SERVICES EXPERTISE

Our in-house global financial experts offer consultative expertise, managing all financial services and specializing in accounting, relocation tax, compensation, and payroll.

LEADING DIGITAL SOLUTIONS

An API integration, with leading HRIS platforms and secure data management for reporting and analytics, enhances the mobility process.

SUPPLY CHAIN STRENGTH

Professionally managed and integrated direct delivery model ensures an optimal balance of performance, cost, and flexibility.

BROAD IN-HOUSE RESOURCES

Our destination, immigration, home sale, and household goods teams work closely with our supply chain to continuously drive improvements and innovation.

PROVEN PARTNERS

Sirva maintains a global supply chain management team with members and channel experts that leverage the collective spend of our global clients to ensure costeffective, best-in-class solutions. Our supply chain provides you with more choice in more locations than any other relocation management company.

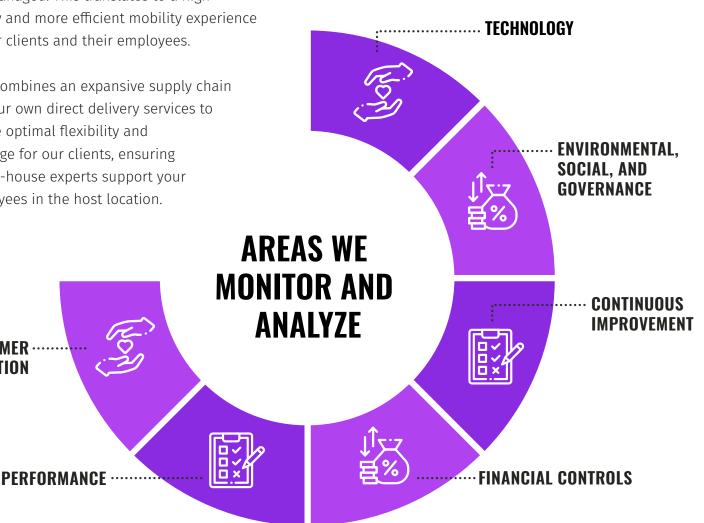
We continually monitor and analyze our processes and see that all partners in our relocation network are thoroughly trained and managed. This translates to a high quality and more efficient mobility experience for our clients and their employees.

Sirva combines an expansive supply chain with our own direct delivery services to ensure optimal flexibility and coverage for our clients, ensuring that in-house experts support your employees in the host location.

CUSTOMER SATISFACTION

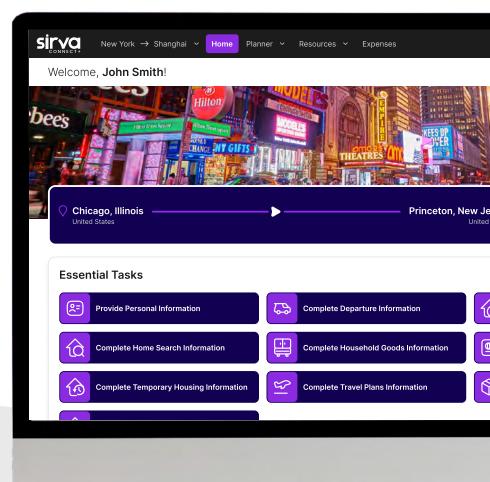
OUR CONTINUOUS SUPPLIER SOURCING EFFORTS ACHIEVE AN





TECH THAT Connects

Sirva's Connect+ technology platform is an all-in-one, global relocation management platform that offers complete control of your mobility program and delivers personalized relocation experiences to your mobile employees.



The unparalleled flexibility of Connect+ lets you simplify and streamline your mobility program and ensures your employees receive the most supportive service possible. Protecting your data is our priority, so Connect+ adheres to the highest global standards for data security with multi-factor authentication, biometric login, and user-level authentication.

FLEXIBLE, END-TO-END RELOCATION MANAGEMENT

- Customized solutions that address your unique talent mobility needs
- Configurable policies
- Broad global network of vetted service providers

ROBUST REPORTING AND STREAMLINED COMMUNICATION

- Visibility into each employee's timeline
- Advanced, customized reporting and analytics
- Real-time feedback, sentiment analysis, and actionable insights to optimize your program

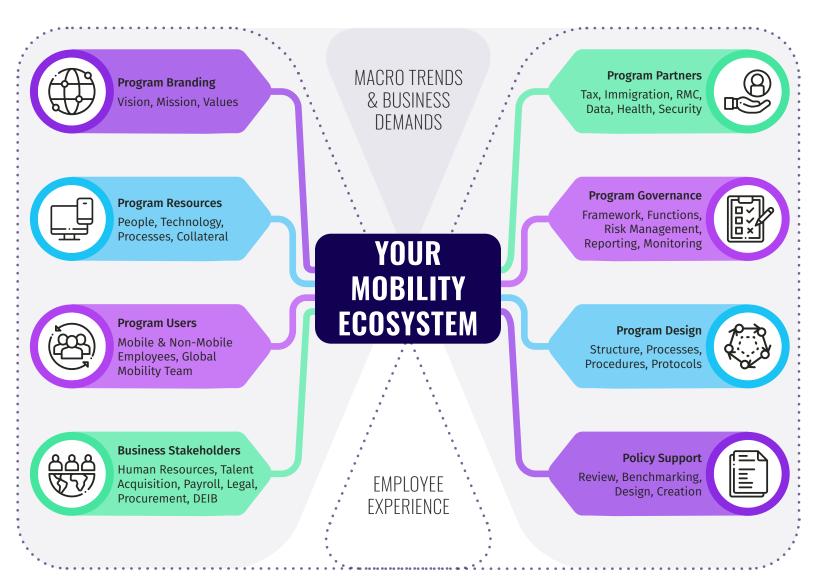
EXCEPTIONAL USER EXPERIENCE

- Customized, timelinebased dashboard
- Reliable and connected supply chain
- Effortless expense management
- 24/7 global assistance via phone, email, chat

STRATEGIC SUPPORT

Our Global Advisory Group can provide a wide array of support for your program across the entire global mobility ecosystem, including:

- Strategic Program Support
- Program Review
- Future-State Cost Modeling
- M&A Support
- Benchmarking
- Policy Design
- Group Move Support





Defining our sustainability strategies and goals has been a top priority, including:

- Maintaining ISO 14001 certification in APAC and Europe
- Introducing a new customer emissions monitoring and offset program to:
 - Capture Scope 1, 2 and 3 emission data
 - Report on emissions per move for our customers
 - Establish a multi-year impact reduction plan
 - Identify services and support options to help our clients reach their own sustainability goals
- Increasing sustainability supplier sourcing activities and expand green options
- Reducing fuel consumption by 392,400 gallons through household goods Discard & Donate programs



We are focused on enhancing our employees' work experiences and talent development, committed to diversity, equity and inclusion, and giving back to the communities in which we live and work, including:

- Achieving \$77.2 million in U.S. diverse-owned spend in 2023
- Donating 5+ million meals since joining Move For Hunger through our household goods agents
- Increasing the number of employee resource groups (ERGs) and revisited our talent development programs
- Revitalizing our volunteer organization to expand reach and opportunities



Mitigating risk and ensuring compliance for our clients and their relocating employees is vital to us. Some recent key accomplishments include:

- Completion of annual SOC Type 2 audit
- Appointment of Sirva's General Counsel to Co-chair WERC's Global Regulatory & Compliance Forum
- Renewal of ISO 27001, 9001, 14001, and
 45001 certifications
- Signatory and participant of the UN Global Compact
- Endorsement of Reconciliation Action Plan in ANZ

Sirva provides you with the resources, guidance, and support you need to achieve the best possible mobility experience for your talent and your organization. We bring together personalized program solutions, expansive global reach, innovative technology, and an unmatched supply chain to transform your business.

We help empower your talent moving to their next opportunity and deliver an exceptional experience.

If you would like to know more about how we can help you meet your evolving talent needs and ensure that your mobility program remains agile and competitive for the future, please contact us at **concierge@sirva.com**.